iMedConsent™
for DHA

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BLUF

The iMedConsent Solution is based on a comprehensive library of surgical/medical procedures to assist providers in the communication and documentation of the informed consent process and other critical documents. The current solution is fully paperless, allowing saving of signed documents to the facility shared directory for upload to Genesis.

This solution helps to:

- Standardize documentation and communication
- Reduce compliance and liability issues
- Provide better information for patients and their families.

Problem

- The Genesis EHR is still largely paper-based for critical documents.

- Informed Consent and other critical documents must be printed, signed and scanned back into the record.

- Basic electronic signature capabilities in Genesis do not meet the varied clinical workflows.

- Lost / incomplete documents create surgical delays and increased liability payouts.

- Patients are not able to view/sign documents easily prior to visits.

- Telehealth sessions still have gaps getting documents to patients for view and signature.

- Currently, there are vast inconsistencies with document workflow. Numerous Army sites use iMedConsent paperless, but not integrated to Genesis. Navy uses iMedConsent's paper-based platform, and remaining sites still print and hand-write & hand-sign all documents.

Federal Sites Current State

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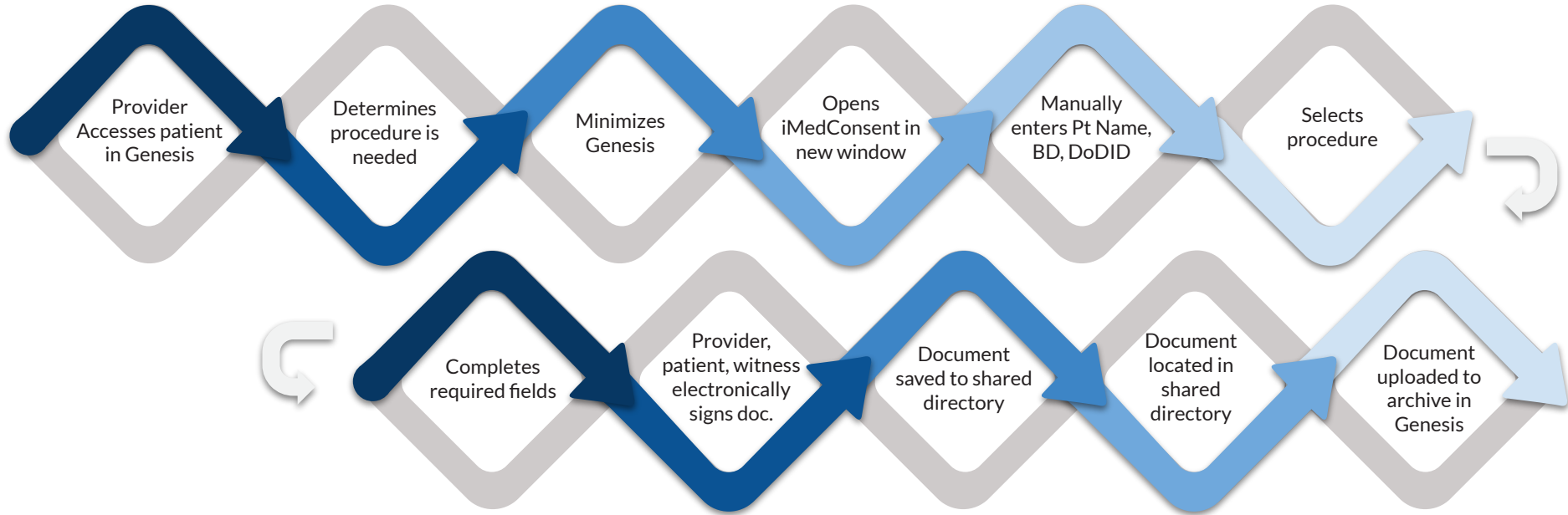| Yet to Deploy	Navy Sites
- Handwritten or generalized information - Information and workflow not consistent among providers or sites - Pt. ID printed as stamps or handwritten on each page - Not consistent templates - Printed, hand signed, scanned back to record - Inconsistent information on key procedure information - Risk of lost/incomplete documents - Higher rate of surgical delays - Higher rate of liability payouts due to incorrect, incomplete, lost doc	- Procedure specific content - Information and workflow consistent among providers and sites - Pt. ID printed as stamps or handwritten on each page - Consistent templates - Printed, hand signed, scanned back to record - Consistent information on key procedure information - Risk of lost/incomplete documents - Less (but still risk) of surgical delays (lost, unsigned) - Limited liability risk (lost, unsigned documents)

Federal Sites Current State

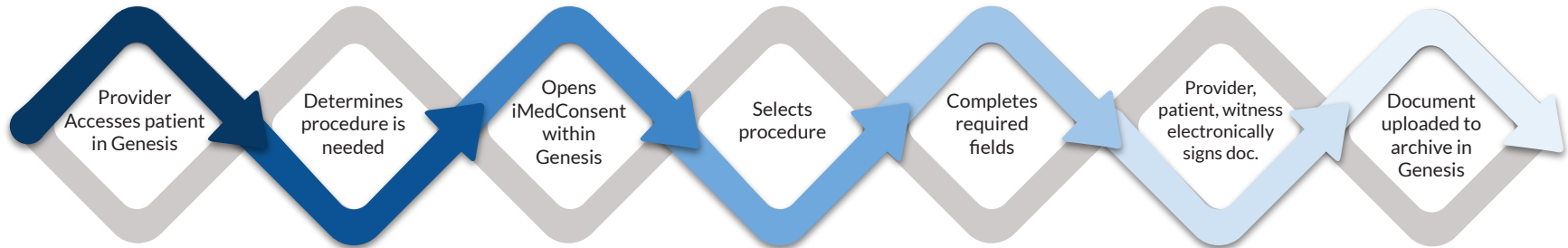| Army Sites	VA
• Procedure specific content • Each site is a separate install requiring site personnel to manage • Unlimited non-consent documents to paperless • Consistent use of mandated forms, workflow • No integration to Genesis • Patient ID hand typed which is embedded on templates • Paperless-documents saved to shared directory for manual upload to Genesis • Very low surgical delays • Very low liability risk from consent issues • No assistance from DHA for ATO necessity	• Cloud deployed w/ full ATO • Full integration w/ Cerner • Solution embedded in Cerner as 'm-page' • Patient data ports onto documents in iMedConsent • Procedure-specific content • Unlimited non-consent documents to paperless • Consistent use of mandated forms, workflow • No surgical delays due to consent • Very low liability risk due to consent issues • Full analytics • Ability for patients to sign remotely on their own device* *Deploying summer '24

Current 'Army' Paperless Model

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Provider Accesses patient in Genesis → Determines procedure is needed → Minimizes Genesis → Opens iMedConsent in new window → Manually enters Pt Name, BD, DoDID → Selects procedure

Completes required fields → Provider, patient, witness electronically signs doc. → Document saved to shared directory → Document located in shared directory → Document uploaded to archive in Genesis

Future Integrated Model

Provider Accesses patient in Genesis → Determines procedure is needed → Opens iMedConsent within Genesis → Selects procedure → Completes required fields → Provider, patient, witness electronically signs doc. → Document uploaded to archive in Genesis

Key Takeaways
PRESENTATION TEMPLATE

- Genesis remains a paper-based system for critical patient-centric documentation
- Rudimentary document workflow capabilities in Genesis do not meet workflow needs
- Each site that deploys iMedConsent creates a wider disparity in DHA for patient and workflow standardization
- Current non-integrated model requires 2x the steps as integrated model
- The investment in iMedConsent is likely less than the funds diverted to liability payouts and costs related to print/scanning of documents
- Soldiers and their families deserve to understand their pending procedures regardless of their location or provider
- iMedConsent can fully integrate with Genesis to create a paperless workflow for informed consent and other patient critical documents
- iMedConsent is deployed throughout the VA, integrated to VA's Genesis in a completely paperless workflow